



NATURE'S EDGE VINYL PLANK 10 -YEAR COMMERCIAL LIMITED WARRANTY

- **Nature's Edge commercial planks must be professionally installed to validate warranty**

10-Year Limited Wear Warranty:

Langhorn Flooring Concepts, Inc. warrants Nature's Edge first quality tiles and floor planks against wear for a period of 10 years. This warranty applies only to material that is properly installed and maintained, while being used as intended and recommended.

Wear is defined as complete removal of wear layer, pattern and color due to wear from normal traffic and maintenance. If wear occurs within 10 years from date of purchase, Langhorn Flooring Concepts, Inc. will provide replacement materials or repair only the effected area.

If the defect is covered by this warranty and is reported to Langhorn Flooring Concepts, Inc. within the warranty period, Langhorn Flooring Concepts, Inc. will supply new material of the same or similar grade to repair or replace the defective material.

Manufacturing Defects:

Langhorn Flooring Concepts, Inc. warrants that Nature's Edge first quality tiles and floor plank materials is free from manufacturing defects and will replace defective floor covering and reasonable installation costs for a period of up to one (1) year from date of purchase. Langhorn Flooring Concepts, Inc. will not pay labor costs to repair or replace materials that defects where apparent before or at the time of installation.

Workmanship:

Langhorn Flooring Concepts, Inc. does not warrant installer's workmanship. Workmanship errors should be directed to the contractor who installed the floor.

This warranty does not include the following:

1. Improper installation - not professionally installed or improper adhesive/trowel used.
2. Installed with obvious manufacturing defects
3. Improper maintenance; dulled by soaps, detergents, harsh chemicals, dressings, one-step cleaners or wax
4. Damaged by narrow tipped heels, burns, cigarette burns, cuts, scratches, gouges and indentations including damage from improper floor protectors and furniture rests; staining caused by dyes tracked from carpet, fertilizers, coal, tar, driveway sealers, oil drippings or other similar materials; faded or discolored by sunlight or heat generation.
5. Problems or damage due to moisture and/or alkalinity in sub floor; discoloration or bond release from hydrostatic pressure or excessive moisture caused by flooding, plumbing and appliance leaks and water leakage.
6. Installed over unstable (installed over particleboard, chip wood or pressboard) or improperly prepared sub floors; wet/cold floor; radiant-heated with floor;
7. Different from samples or printed material in shade, color or embossing;

Other limitations:

- This warranty is not transferable.
- Manufacturing defect must be reported within 3 months from the date of purchase
- This warranty covers only properly installed and maintained floors.
- Langhorn Flooring Concepts, Inc. excludes and will not pay for any **consequential or incidental damages** under this limited warranty.
- Langhorn Flooring Concepts, Inc. will not pay for the loss of time, inconvenience or other incidental expenses
- Langhorn Flooring Concepts, Inc. reserves the right of final judgment and may refuse claims in certain instances.
- Langhorn Flooring Concepts, Inc. reserves the right to modify or withdraw the warranty at any time.

No representative, employee, or agent of Langhorn Flooring Concepts, Inc. is authorized to modify or change the limited warranty as stated here in.

How to contact us:

This warranty service is available only by notice to **Langhorn Flooring Concepts, Inc.** through the floor-covering dealer from whom the purchase was made. Notification must be accompanied by a copy of the original receipt and can only be authorized by **Langhorn Flooring Concepts, Inc..**